

IMPORTANT – PLEASE READ

Head of Household

Charter House
Parkway
Welwyn Garden City
Hertfordshire
AL8 6JL

31 January 2024

hweicbwe.patientfeedback@nhs.net
<https://hertsandwestessex.icb.nhs.uk>

Dear Patient,

Important information about your GP practice

As a registered patient of The Limes Surgery in Hoddesdon, I am writing to let you know about the contract for GP services currently provided at the practice.

The current contract expires on 31 January 2024 and we have been working to ensure a new contract is in place for GP services to continue at The Limes Surgery. This is so that you and members of your household who are registered with the practice can continue to get GP services there.

Following a formal approval process, the group of the three GP practices in Hoddesdon and Broxbourne, known as Hoddesdon and Broxbourne Primary Care Network (H&B PCN), will take over the permanent contract for The Limes Surgery from 1 February 2024.

We are delighted that Doctors Ravinder Brar and Rajendrasinhji Rana, who are currently running The Limes Surgery, will remain as GP Partners and we welcome back Dr Shimali Silva to the practice. H&B PCN are excited to be working collaboratively delivering modern and resilient GP services in The Limes Surgery.

You do not need to do anything as a result of this change as it will not affect the services available to you. However, if you have any questions, you can:

- email your questions to: hweicbwe.patientfeedback@nhs.net
- telephone our patient quality team on: 01992 566122

Dr Jane Halpin, Chief Executive

Rt. Hon. Paul Burstow, Chair

- write to the Patient Quality Team at: Hertfordshire and West Essex ICB, Charter House, Parkway, Welwyn Garden City, AL8 6JL.

For more information about how GP services are commissioned, please visit this NHS England website: <https://www.england.nhs.uk/commissioning/primary-care/>

Please share this letter with everyone in your home who is registered as a patient at this practice.

Yours sincerely



Avni Shah
Director of Primary Care Transformation, Hertfordshire and West Essex ICB

Dr Jane Halpin, Chief Executive
Burstow, Chair

Rt. Hon. Paul

